







OUR COMPANY

We are a local company that has been serving Santa Cruz County for over 20 years. As a full service roofing contractor, we are able to provide outstanding quality work in the areas of residential and commercial roofing. We pride ourselves on providing quality installs with quality products.

We offer products with lifetime warranties on both steep and flat roofing applications and back all of our installations with a 10 year craftsman warranty. Whether you are looking for a luxury option for those making a statement, are needing a new roof or roof repair, we are the company you are looking for.

WHY US?



PLATINUM PREFERRED CONTRACTOR

We are the only Owens Corning Platinum Preferred Roofing Contractor in Santa Cruz County, meeting the strictest standards for professionalism, reliability and craftsmanship.



PROMISE

We offer roofing systems that come with a lifetime material warranty and a 10 year craftsmanship guarantee.



PEACE OF MIND

Our experienced and trained installers live by a code defined in our core values: trustworthy, team oriented, reliable, proactive, honor and timeliness.

CORE FOCUS: Delivering a superior roofing experience that protects our customers most valuable asset and gives them peace of mind.



OUR TEAM

We are a team of professionals who will work with you to ensure a good, quality experience from start to finish. We are:



BRITT / KATIE SALES SUPPORT

She is part of the sales team. She will schedule your roofing appointment and help you choose the right style and design for your roofing system.



KEVIN / AARON / SHAUN ROOF EXPERT

He is our Roof Expert. He will advise you on the best roofing system for your project, and together you will find the best solution for your roof. He will send you the proposal with all the necessary information for your project.



LORELEI **OPERATIONS SUPPORT**

She is the office manager. She will assist you with preparing for your roofing project and help answer any questions with regard to City/County compliance. She is also in charge of billing.



IAMES / RICK OPERATIONS

They manage our operations department, and will work with you on-site, directing the crew and making sure everything is to your expectations.



THE CREW **ROOFING TEAM**

We have the best possible team that will work with you on your roofing project, using all of their skills and creating the best possible roof for your house. Our Team represents Quality.



KELLY OWNER

He is the owner, and will make sure that you are satisfied with your final product.





THE 6 TENETS OF SUPERIORITY

SUPPORT

Scheduling and coordination;

MATERIALS

Patented SureNails strip;

CARE

Clean and organized job-site; on time and to spec; polite, honest and respectful

FE 6 TENES SUPERIORI

CRAFTSMANSHIP

Average 10 year tenure; mandatory manufacture training; roofing system agnostic.

COMMUNICATION

Anticipating needs; being responsive to requests; what's best for you is best for us.

ATTENTION TO DETAIL

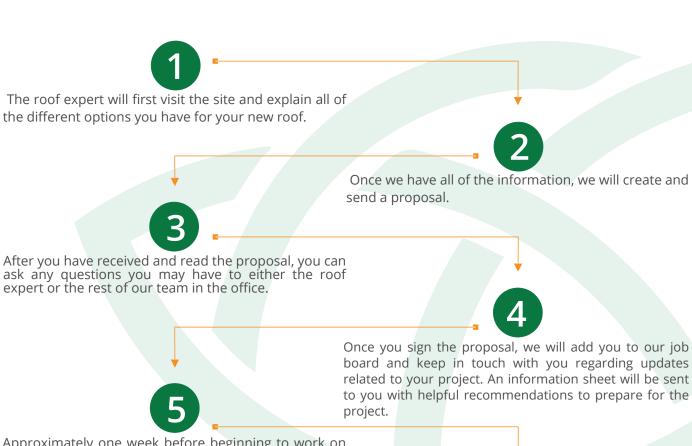
Thorough proposals; identifying and correcting problem areas; roofing component inspection (structure, flashing, chimney, pipes).

GUARANTEE: We offer roofing systems that come with a lifetime material warranty and a 10 year craftsmanship guarantee.



OUR PROCESS

The text below describes the whole process of getting a new roof; starting with the initial estimate, and ending with the completion of your project.



Approximately one week before beginning to work on your roof, our Operations and Office Manager will let you know the date we will start, as well as coordinate the entire roofing process with you, such as:

Tear off existing roof Substrate evaluation Installing specified underlayment Installing/replacing flashings Valley areas Insulation installation (Optional) Exterior layer installation Technical details

Final inspection by the regulating agency

Once your project is completed, we will ensure that you are satisfied with the quality of your new roof. We would also appreciate if you could leave any feedback you have regarding the services provided.

> *Please note that every roofing process is unique, so some steps may change.

To read more about our process, click here





FIRST DEPOSIT: This will be made when you sign the contract and will be 10% of the total proposed price. We will send you a receipt notifying you that we have received your payment.



INVOICE #1: You will receive this invoice once we deliver the materials and start working on the project. 50% of the invoice total will be due.



THIRD PAYMENT: the remaining amount of Invoice #1 will be paid once the job is complete.



Extras: Any extra costs (woodwork, extra layer of tear, etc.) that were not determined in the initial proposal will be sumbitted as a change order, due upon receipt.



We accept cash, checks or credit cards. The prices that are shown in the proposal are based on cash payments.